



Social Security Scotland
Tèarainteachd Shòisealta Alba

Interim Corporate Plan

Easy Read version



Dignity, fairness, respect.

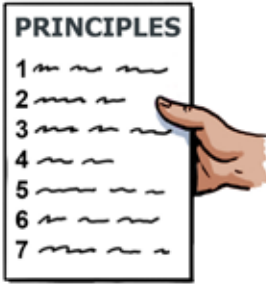
Social Security Scotland

The job of Social Security Scotland is to run the Scottish social security system properly, by the principles agreed by the Scottish Parliament.

We want to make a fairer society.

We want to give support to all of us when we need it, where we need it.





We must deliver our services with these principles:

- Social security is an investment in the people of Scotland
- Social security is a human right
- Social security is a public service
- The respect and dignity of people should be at the heart of the Scottish social security system
- The Scottish social security system will help to reduce poverty in Scotland
- The people of Scotland will help to design the Scottish social security system
- We will look for ways to keep making the Scottish social security system better
- The Scottish social security system will work well and give good value for money.





Dignity, fairness and respect

If we succeed, everyone who applies for or gets Scottish benefits will be:

- treated with dignity, fairness and respect
- able to get help and advice to claim the benefits they are entitled to
- supported through their application and assessment
- given some choice about how they will get their benefits
- able to have a positive experience of the Scottish social security system.



If we succeed, people living in Scotland will:

- understand about benefits and know who and what they are for
- look at benefits and the people who get them in a good way.





Equality and tackling poverty

If we succeed, Social Security Scotland will:

- give Scottish social security payments to the right people and reduce poverty and inequality
- make people's lives better
- make sure that payments are made to as many people who are entitled to them as possible, while avoiding fraud or mistakes
- make sure that people who get Scottish benefits and their families have more control over their lives and feel more confident and secure.





Efficiency and alignment

If we succeed, the Scottish social security system will be:

- run properly to meet the needs of the people we serve
- accessible and easy to use
- organised to work well with other services to make sure everyone gets the support they need.



Economy, society and environment

If we succeed, the Scottish social security system will help to make sure that:

- people living in Scotland see that benefits are an investment in the people of Scotland
- our other public services, charities and voluntary organisations work better and are under less pressure because of the changes to social security in Scotland.

We will update this interim corporate plan later this year.



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